



Provider Alert
January 4, 2024

Important 2024 Plan Updates

REMINDER: New Claims Mailing Address:

HealthTeam Advantage
PO Box 1264
Westborough, MA 01581

New Corporate Mailing Address (as of July 2023):

HealthTeam Advantage
300 E. Wendover Ave., Ste. 121
Greensboro, NC 27401

HTA 2024 PPO Plans Service Area:

Alamance, Caswell, Davidson, Davie, Forsyth, Guilford, Montgomery, Orange, Randolph, Rockingham, Stokes, and Yadkin

HTA 2024 CSNP (HMO) Plan and Cardinal (HMO) Plan Service Area:

Alamance, Davidson, Davie, Forsyth, Guilford, Randolph, and Rockingham

We have added two new HTA Medicare Advantage plans for 2024:

Eagle (PPO)

Cardinal (HMO)

We look forward to working with you in 2024! If you have any questions, please contact your Provider Concierge using the information below.

Need Assistance?

Contact Your Dedicated Provider Concierge:

Phone: [844-806-8217](tel:844-806-8217) (Option 5)

Email: providerconcierge@htanc.com

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



© 2024 HealthTeam Advantage, all rights reserved. HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

This publication does not constitute professional medical advice. Although it is intended to be accurate, neither the publisher nor any other party assumes liability for loss or damage due to reliance on this material. If you have medical questions, consult your medical professional.

HealthTeam Advantage, 300 E. Wendover Ave., Suite 121, Greensboro, NC 27401, USA,
(888) 965-1965

[Unsubscribe](#)