Changes to the HealthTeam Advantage Diabetes & Heart Care HMO CSNP 2023 Annual Notice of Change

November 15, 2022

This is important information on changes in your HealthTeam Advantage Diabetes & Heart Care HMO CSNP coverage.

We previously sent you the Annual Notice of Change (ANOC) which provided information about changes to your coverage as an enrollee in our plan. This notice is to let you know there are errors in your ANOC. Below you will find information describing and correcting the errors. Please keep this information for your reference.

The correct ANOC can be found on our website at www.htanc.com.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal. H2624 23 34 M

Changes to your ANOC

Where you can find the error in your 2023 ANOC	Original Information	Corrected Information	What does this mean for you?
On Page 13, following the section "Changes to Prescription Drug Costs"	No information was listed.	Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.	Our plan covers most Part D vaccines at no cost to you. Call your Healthcare Concierge for more information.
		Important Message About What You Pay for Insulin - You won't pay more than \$0 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at \$35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.	You won't pay more than \$0 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. If you have questions about your options for insulin coverage, you can call Medicare for more information.
		Additional Resources to Help – Please contact your Healthcare Concierge at 1-888-965-1965 for additional information. (TTY users should call 711.) Hours are October 1 – March 31, 8AM – 8PM Eastern, 7 days a week; April 1 – September 30, 8AM – 8PM Eastern, Monday through Friday.	Call your Healthcare Concierge for more information.

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On Page 13, under Section 2, "Administrative Changes for Mail Order Pharmacy"	Amazon Pill Pack and Optum Rx will be the options for Mail Order Pharmacy.	Elixir Mail Order Pharmacy and Wesley Long Outpatient Pharmacy will be the options for all Mail Order pharmacy. Amazon Pill Pack is an option 30-day mail order supply only.	You have more than one option for your mail order pharmacy needs. Contact your Healthcare Concierge for more information or visit our website at www.htanc.com

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call your Healthcare Concierge at 1-888-965-1965 or TTY 711, October 1 through March 31, 8 am to 8 pm ET, 7 days a week, or April 1 through September 30, 8 am to 8 pm ET, Monday through Friday.

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