

PROVIDER CONNECTIONS

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A Monthly Newsletter for HealthTeam Advantage Providers



Virtual Roundtables: What You Need to Know for 2023

Exciting changes are coming to HealthTeam Advantage next year – including a NEW TPA!

Beginning Monday, October 24, your Provider Services team will be hosting monthly Virtual Roundtables to share the changes coming in 2023. Topics include:

- Our new third-party administrator!
- Claims submission changes
- EFT changes
- New Provider Portal
- Prior authorization lists
- Refund process
- and more!

Please join us for a 45-minute virtual roundtable on one of the following dates:

- Monday, Oct. 24, at 2 pm
- Wednesday, Nov. 16, at 11 am
- Wednesday, Dec. 14, at 10 am

An RSVP is required to attend! Please email providerconcierge@htanc.com with the following information:

- Name
- Practice/Facility
- Email address
- Job title

Once we receive your RSVP, a calendar invitation will be sent to you with the meeting link. We look forward to speaking with you soon!

New Electronic Payment Vendor for 2023

We are excited to announce a new electronic payment process using Zelis Payments. **The Zelis Network is replacing RedCard as the electronic payment vendor for HealthTeam Advantage (HTA) effective January 1, 2023.** This alliance will help you streamline operations by accelerating and adding efficiency to the claims payment process.

If you are currently enrolled and receive payment electronically, your HTA payments will continue through RedCard through the end of 2022. Starting January 1, your payments will be delivered in accordance with your Zelis Network enrollment.

If you are NOT currently enrolled and receive paper checks: The Zelis Network is replacing RedCard as the electronic payment vendor for HTA effective January 1, 2023. **After this transition, your HTA payments will be delivered via check unless action is taken** (as detailed below).

- **If you wish to enroll on the Zelis Network,** contact a Provider Enrollment Advisor by calling 855-496-1571.
- **If you take no action,** payment will be issued via paper check.

If you have general questions or concerns related to the transition of electronic payments, contact Zelis Provider Services at 844-292-4066.

We hope you are as excited as we are about improving the claims payment process!

The Coding Tip Corner



ICD-10-CM Changes Affecting Risk Adjustment

Fall is upon us, and as the seasons change, so do ICD-10-CM codes!

Effective October 1, there are 1,176 new billable codes, 251 codes deleted, several terms/ inclusion terms modified, and 36 converted to parent codes. To put this in perspective, last year there were 159 new codes!

[Learn More](#)

Test Your Knowledge



Click the link below to take this month's quiz!

[October Provider Newsletter Quiz](#)

Is there a topic you'd like to know more about? Just send us an email at riskadjustment@htanc.com.

Answers to the September Quiz:

1. It is up to the provider office to decide if they participate in the mandatory audit. **FALSE**
2. There are no consequences for a failed audit. **FALSE**
3. A code is invalid if it has not been coded to the full number of characters required for that code, including the seventh character, if applicable. **TRUE**
4. Social determinants of health can play a major role in a patient's treatment plan. **TRUE**

Miss a past edition of the Provider Connection?

For your convenience, past issues of the Provider Connection newsletter are available on our [website](#). You can visit the **For Provider** section of our website, or bookmark the [direct link](#).

Need Assistance?

Contact Your Dedicated Provider Concierge:

Phone: [855-218-3334](tel:855-218-3334)

Email: providerconcierge@htanc.com

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



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HealthTeam Advantage, 7800 McCloud Road, Suite 100, Greensboro, NC 27409, USA,
(877) 905-9216

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