

AGENT CONNECTIONS

A Monthly Newsletter for HealthTeam Advantage Agents

Expanding Our Provider Network!

It's an exciting time at HTA! We want to let you know that Cone Health and Novant Health signed a Letter of Intent for the purchase of a minority share of HealthTeam Advantage. This is excellent news for the plan and will strengthen our network of providers to offer more choices for our members going forward.

[Learn More in Our Q&A](#)

Join Us in June

HealthTeam Advantage will be out in the community throughout the month of June, and we hope to see you at some of these events! Check out what we've been up to and what we're planning.

[See Community Events](#)



Important Reminder

CSNP members DO NOT have out-of-network benefits. This includes the \$25 a month dental rider. Please see the attached flyer for the rider benefits, but note that the out-of-network benefits are only for PPO members. If your client needs an in-network dental provider, please have them call the Member Services line for a concierge to assist.

2022 CSNP Dental Rider Flyer



Our 5-Star Plan

HealthTeam Advantage is a 5-star plan! With this wonderful honor comes a **Special Enrollment Period** that can be used to enroll your client in HealthTeam Advantage.

This SEP can be used until **11/30/2022**. If you have any questions about using this SEP, please contact Agent Support at 855-547-0344 (TTY 711).



5-Star Flyer Available

A flyer highlighting HTA's 5-star rating for PPO plans is now available for agents. The template provides a customizable space on the back to list your name and phone number. Attached for download is a production-ready PDF file. If you have any questions, please email marketing@htanc.com for assistance.

[Download Flyer](#)

Need Assistance? Contact Agent Support:

[855-547-0344](tel:855-547-0344) (TTY 711)

agentsupport@htanc.com

Please note our new email address.

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



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