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COMPANY OVERVIEW

Conducting business as HealthTeam Advantage, Care N' Care Insurance Company of North Carolina, Inc. is a wholly-owned subsidiary of Cone Health, incorporated in 2015.

HealthTeam Advantage (HTA) made a big impact when it began offering plans in the Greensboro Medicare Advantage market beginning January, 2016. Since then, the company has grown and now provides coverage for more than 15,000 Medicare beneficiaries throughout 13 North Carolina counties. This rapid success can be attributed to the Healthcare Concierge model of customer service (where every member has their own Healthcare Concierge) and our benefit design, which includes dental, vision, hearing, a \$0 premium option, and one of the lowest out-of-pocket cost to members in the state. In 2019, our chief medical director recognized there was an underserved patient population and led the plan to create the HTA Diabetes & Heart Care HMO Chronic Special Needs Plan (CSNP) for residents of Guilford county.

The HTA vision is to be the leading Medicare Advantage Plan dedicated to exceptional and caring experiences. Our mission is to improve the health and well-being of our communities through a commitment to personalized service, quality, and enhanced care experiences.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

AT-A-GLANCE

INCORPORATED

January 1, 2015

CORPORATE OFFICE

7800 McCloud Road, Ste. 100
Greensboro, NC 27409

PLANS

- Medicare Advantage Preferred Provider Organization (PPO)
- Medicare Advantage Chronic Special Needs Plan (HMO CSNP) in Guilford County

COUNTIES WE SERVE

- Alamance
- Anson
- Burke
- Cleveland
- Davidson
- Davie
- Forsyth
- Guilford
- Lincoln
- Randolph
- Rockingham
- Stanly
- Union

MEMBERS

- 15,888 (as of January 2021)